

Accessing Whitireia Online (Moodle)

Login

Your username at Whitireia is your student ID number. This username can be used to login to:

- Networked computers
- Whitireia Online (Moodle)
- MFDs
- Library databases
- Results system

You can also use your Whitireia student Office 365 email address to login to computers and your Office 365 account.

Your Whitireia student email is in the following format: firstname.lastname@whitireianz.ac.nz

Your initial Password is: your date of birth followed by your Student ID with a dash separator, e.g. ddmmmy-2154321.

You will also be emailed and posted your login information once you have accepted your offer of place on your programme.

Forgotten Your Password

Registration

Go to: <https://tiny.cc/registerpass>

First, you will need to register your account with the reset password system. This will allow you to reset your password or unlock your account if you forget it. You will need to enter a mobile number or alternate email address. During the password reset process a confirmation code will be sent to either your registered mobile number as a text message or your registered email address.

Reset your password

Go to: <https://tiny.cc/resetpass>

After you have registered your account with the password reset system visit the link above. Follow the onscreen instructions. A confirmation code will be either sent to your registered mobile number as a text message or your registered email address.

Contact

ICT Service Centre

Phone: (04) 830 3150

Email: servicecentre@w2sharedservices.ac.nz

Learner Support Services:

Phone 0800 141 121

Email: lss@wandw.ac.nz